

Personal Data Processing Policy

– for Users

Your trust is crucial to us. When you turn to us with a legal problem, you entrust us with confidential information. Therefore, we want to be completely transparent about how we handle your data.

Who We Are

The personal data controller is **Známý právník s.r.o.**, ID No. (IČO) 23588021, with its registered office at Střížkovská 717/30, Prague 8, 180 00, e-mail: tady@juster.cz.

If you have any questions regarding the processing of personal data, you can contact us via the provided e-mail.

What Data We Process About Users of Juster Services

We only process data that you provide to us yourself through the order form or other contact, in particular:

- Identification and contact details (e.g., first name, last name, e-mail, phone number, location).
 - Description of the legal problem.
 - Any other data you choose to share with us during communication.
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For What Purposes We Process Data

We process your personal data exclusively for the purpose of:

- Searching for and recommending a suitable attorney based on your inquiry.
 - Ensuring communication regarding the search for an attorney, or forwarding the contact to the attorney.
 - Administration of the ordered service and handling of potential complaints.
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Note: Your data is not used for profiling or marketing purposes unless you give specific consent to do so.

Legal Basis for Processing

The processing of personal data takes place primarily on the basis of the **performance of a contract** concluded between you and Známy právník s.r.o. (Article 6(1)(b) of the GDPR), i.e., for the purpose of ensuring the search and recommendation of an attorney according to your inquiry.

To the necessary extent, processing may also be based on:

- Fulfillment of a legal obligation (e.g., accounting, invoicing).
- Legitimate interest of the controller (e.g., protection of rights and claims of Známy právník s.r.o., recording communication to prove the performance of the contract).

The provision of personal data is necessary for the conclusion and performance of the contract for the provision of the Juster service. Without providing this data, we cannot provide the service to you.

Who May Receive the Data

Your data may only be transferred to:

- The recommended attorney who matches your inquiry (and only to the extent necessary to assess your case).
- poskytovatelům IT a technické podpory, kteří pro nás zajišťují provoz systému nebo komunikaci.

These entities process data exclusively according to our instructions and are contractually bound to maintain confidentiality and comply with GDPR rules.

The attorneys we refer you to are independent personal data controllers, and they are responsible for processing data within the provision of legal services themselves according to the Legal Profession Act and legal regulations concerning the protection of personal data.

Note: We do not transfer your data outside the EU.

How Long We Retain the Data

We retain the data only for the time necessary to process the inquiry and perform the contract. In the case of paid services, some data may be retained for the period stipulated by legal regulations (e.g., 5 years for accounting purposes).

Your Rights

You have the right to:

- Request access to the data we hold about you.
- Request correction, erasure, or restriction of processing.
- Object to processing.
- Request data portability.
- Lodge a complaint with the Office for Personal Data Protection (www.uoou.cz).

To exercise these rights, you can contact us in writing at the company's registered office address or by e-mail at tady@juster.cz.

Data Security

We protect your data both technically and organizationally – we use secure data transmission (HTTPS), access controls, and regular system audits. Only persons who need the data to perform their work and are bound by confidentiality have access to it.

Conclusion

Juster prides itself on transparency and protecting the confidentiality of your information. *This Personal Data Processing Policy may be updated; the current version published on www.juster.cz is always the valid one.*
